



PRIVACY POLICY

Recognizing the importance of personal information provided by customers (hereinafter referred to as "Customer Personal Information"), we, PT. Bintang Utama Sentosa, manage this information as described below to handle it properly.

1. Purpose of using personal information

We use Customer Personal Information only to the extent necessary to achieve the following purposes. We will not use Customer Personal Information for any other purpose without the prior consent of the customer..

- To provide our products and services to customers
- To provide information about our products and services to customers
- For research and development leading to new products and services.

2. Provision of personal information to third parties

We will not, except as permitted by law, provide Customer Personal Information to third parties without the customer's prior consent.

3. Security control measures

We will take measures to keep Customer Personal Information accurate and up-to-date, and to prevent unauthorized access to Customer Personal Information, as well as loss, damage, falsification, or leakage.

4. Appointing another party to handle Customer Personal

In the event that we appoint another party to handle Customer Personal Information, we will require the appointed party to take appropriate security control measures in accordance with the contract, and we will supervise the appointed party properly and as necessary.

5. Shared use of personal information

We will use Customer Personal Information together as set out below, within the scope of the purposes of such joint use as set out below.

- Personal data that can be shared.
Company name, affiliation, position, name, address, telephone number, fax number, email address.
- Purpose for the co-user:
To provide products and services related to our business and information about those products and services to customers, and for research and development of new products and services.
- Name or title of the person responsible for controlling personal data used with PT. Bintang Utama Sentosa.

6. Compliance with laws and policy



We will comply with all applicable laws, regulations, guidelines and other standards relating to the handling of Customer Personal Information, and periodically review and improve our policies as set out above.

7. Handling of specific personal information about products and services

In some cases, we may specify separately the handling of Customer Personal Information, such as the purpose of use, individually for the particular product or service we provide.

8. Disclosure, correction, and cancellation of use of personal information

When a customer requests disclosure, correction, or cancellation of use of their personal information, we will endeavor to handle the request appropriately and expeditiously after confirming the customer's identity. Please note that in responding to such requests for disclosure, etc., we may require the customer to present documentation confirming their identity (driver's license, passport, etc.).

Please use the contact information below to send us requests regarding disclosure, etc., of Customer Personal Information, as well as inquiries involving complaints or consultations.

Handling of Personal Information on This Website

1. Access log

Access logs are automatically stored in this site. This is done solely for statistical analysis of website usage and to improve its usability. No personal customer information is stored in these logs.

2. Use of cookie

We use cookies on some of our websites. Cookies are a feature that sends data from a web server to a user's browser, which then references that data. Cookies are not used to collect personal information. Users can set their browsers to not accept cookies.

3. Handling of personal information on other websites

We are not responsible for the protection of personal information by other websites linked from this site. Please check each site's policies.